

Montana Joint Economic Affairs Committee

Air Ambulance Subgroup

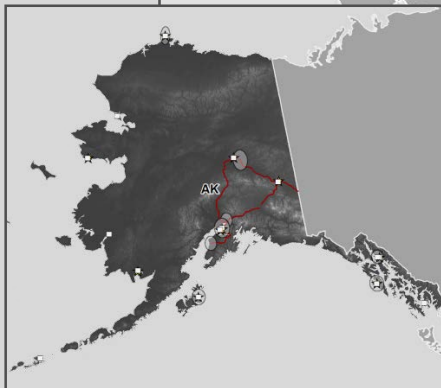
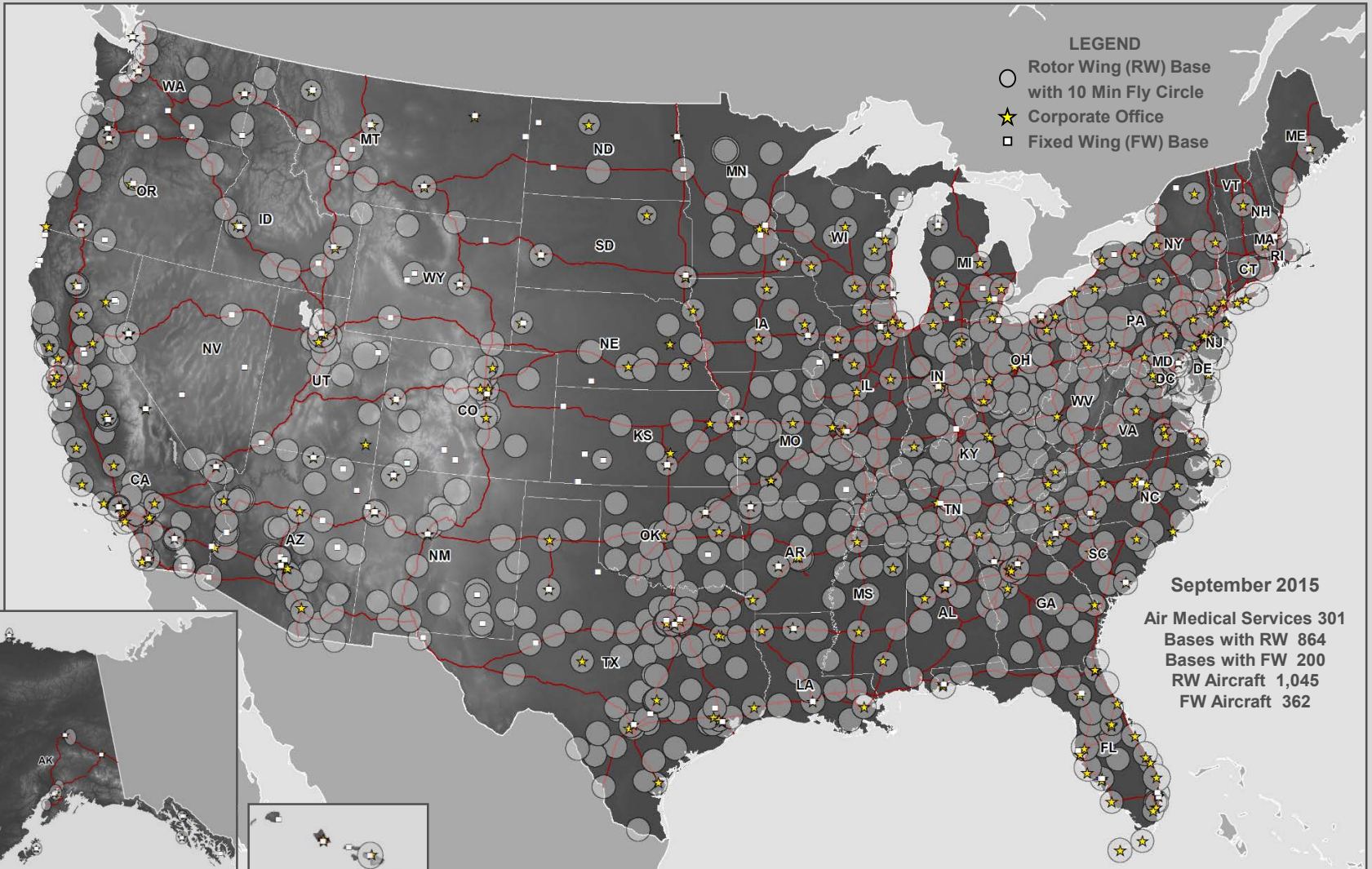
July 8, 2016

1. Network Adequacy. Comparing MT Emergency Helicopter Resources to Other States
2. Samples of Insurance Carriers who pay appropriately and do not burden beneficiaries with balance bills for emergency air ambulance transports in MT.
3. Historic BCBS air ambulance payments... what changed?

# Atlas & Database of Air Medical Services

13<sup>th</sup> Edition National Air Medical Services GIS Database

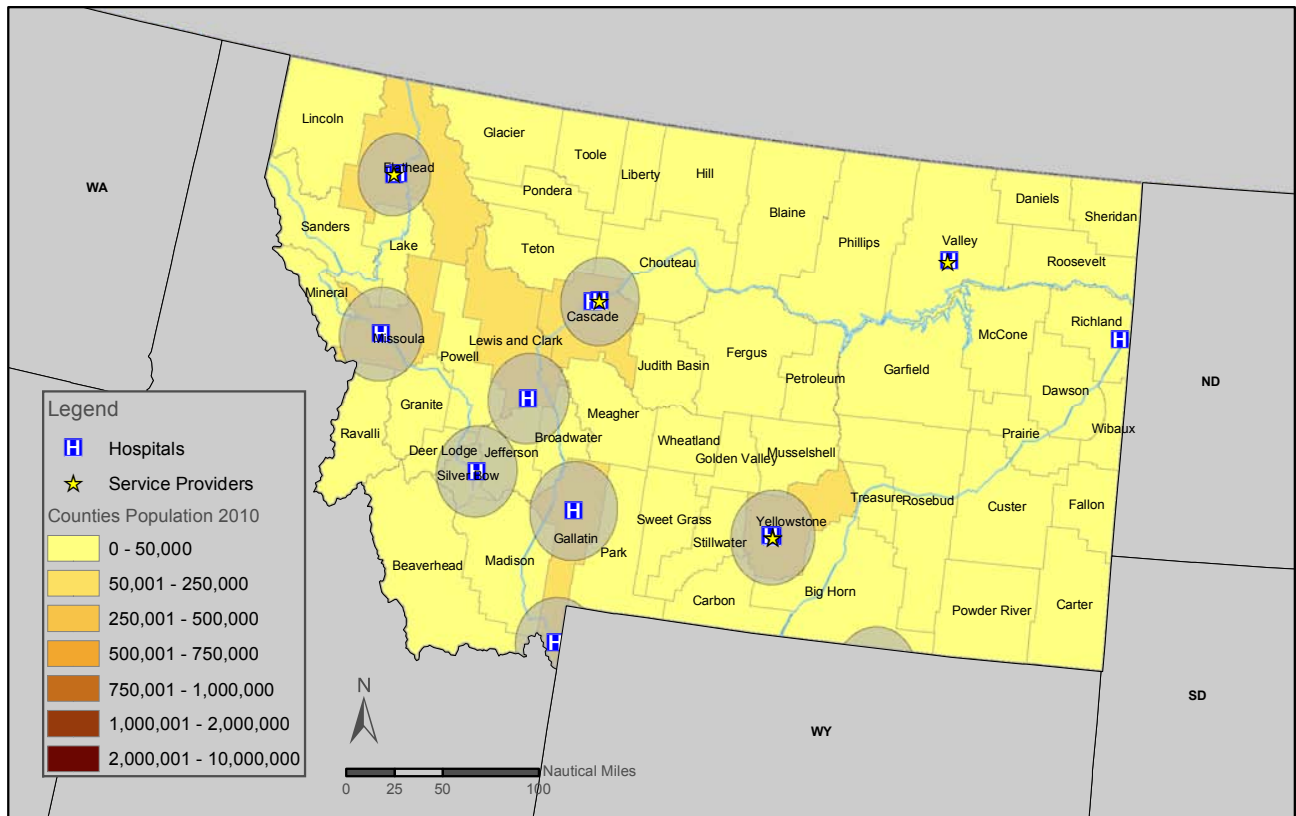
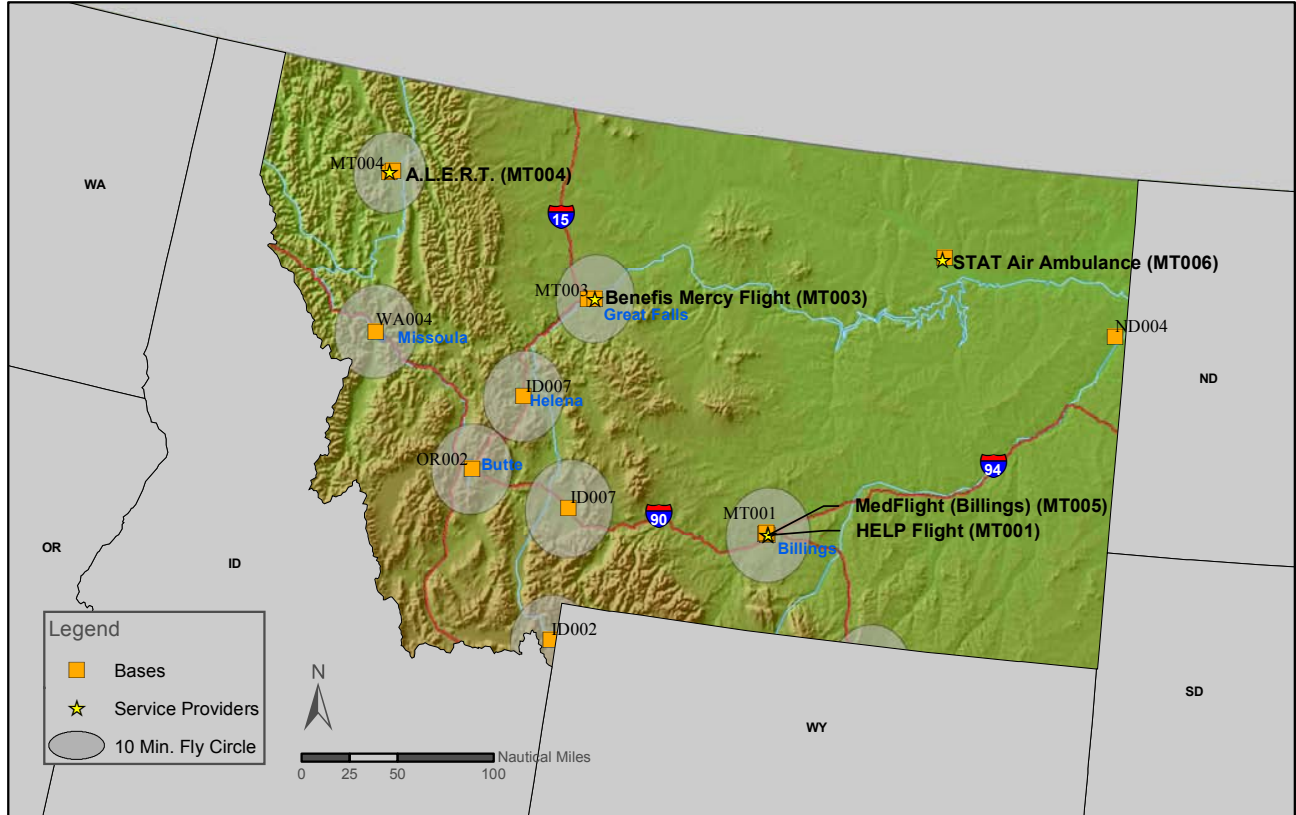
ADAMS 2015



CUBRC, Public Safety & Transportation Group  
The Association of Air Medical Services  
Funding provided by AAMS

<http://www.ADAMSairmed.org>

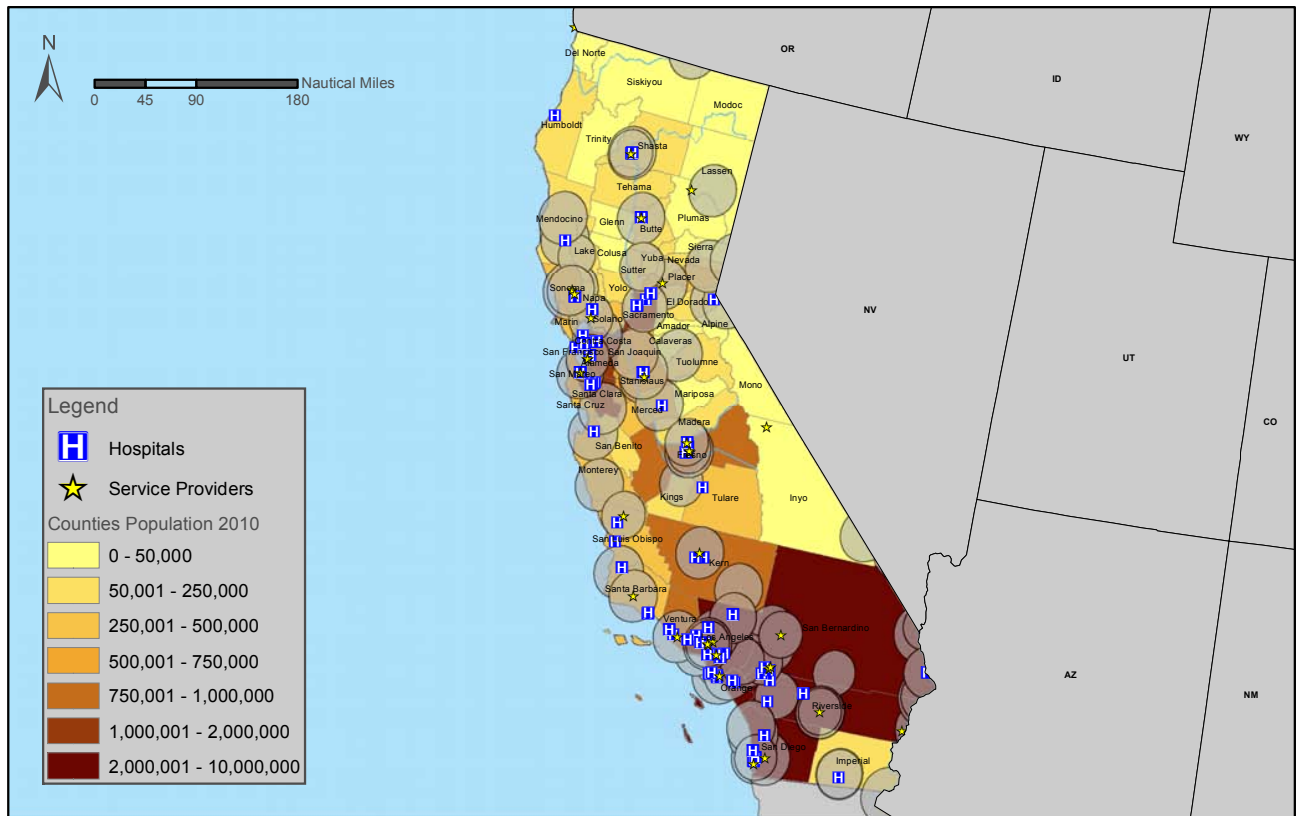
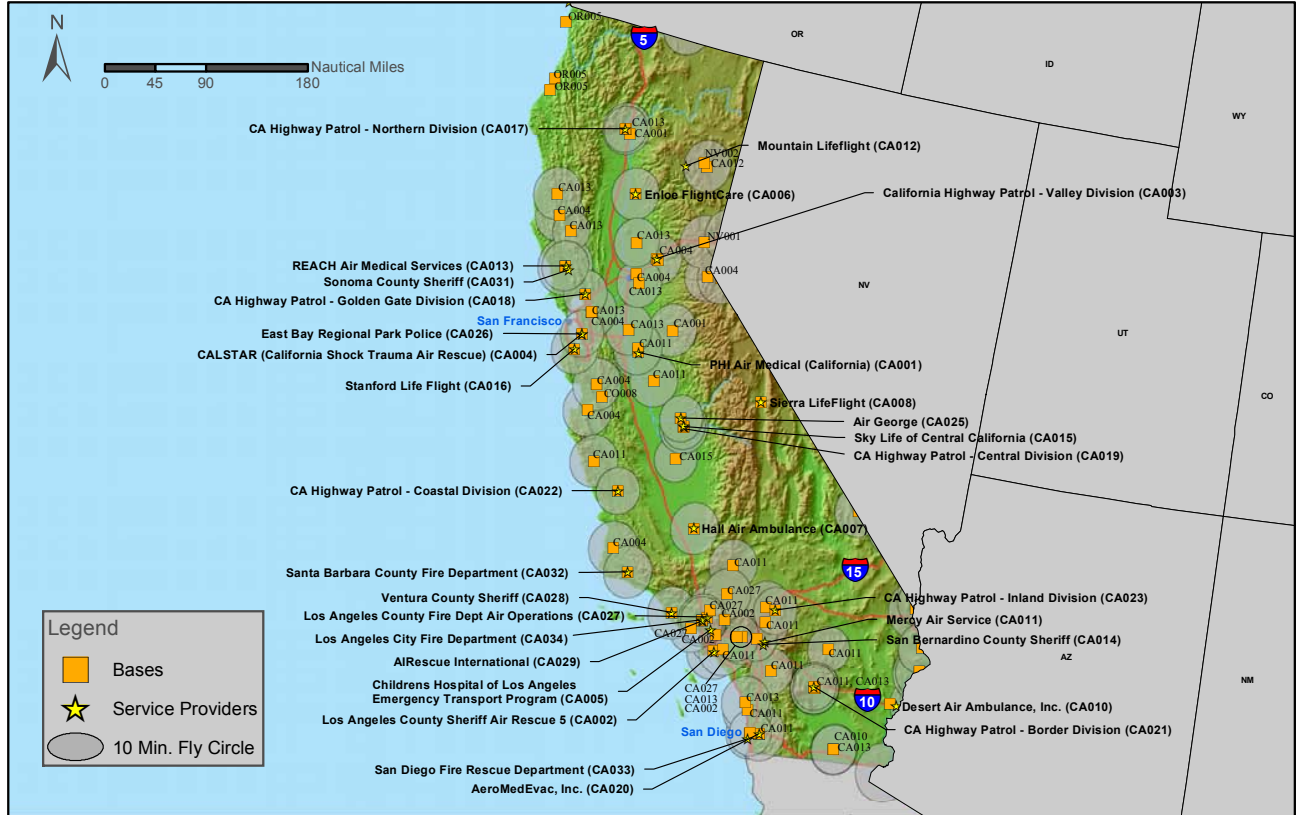
# Montana 7 RW Bases



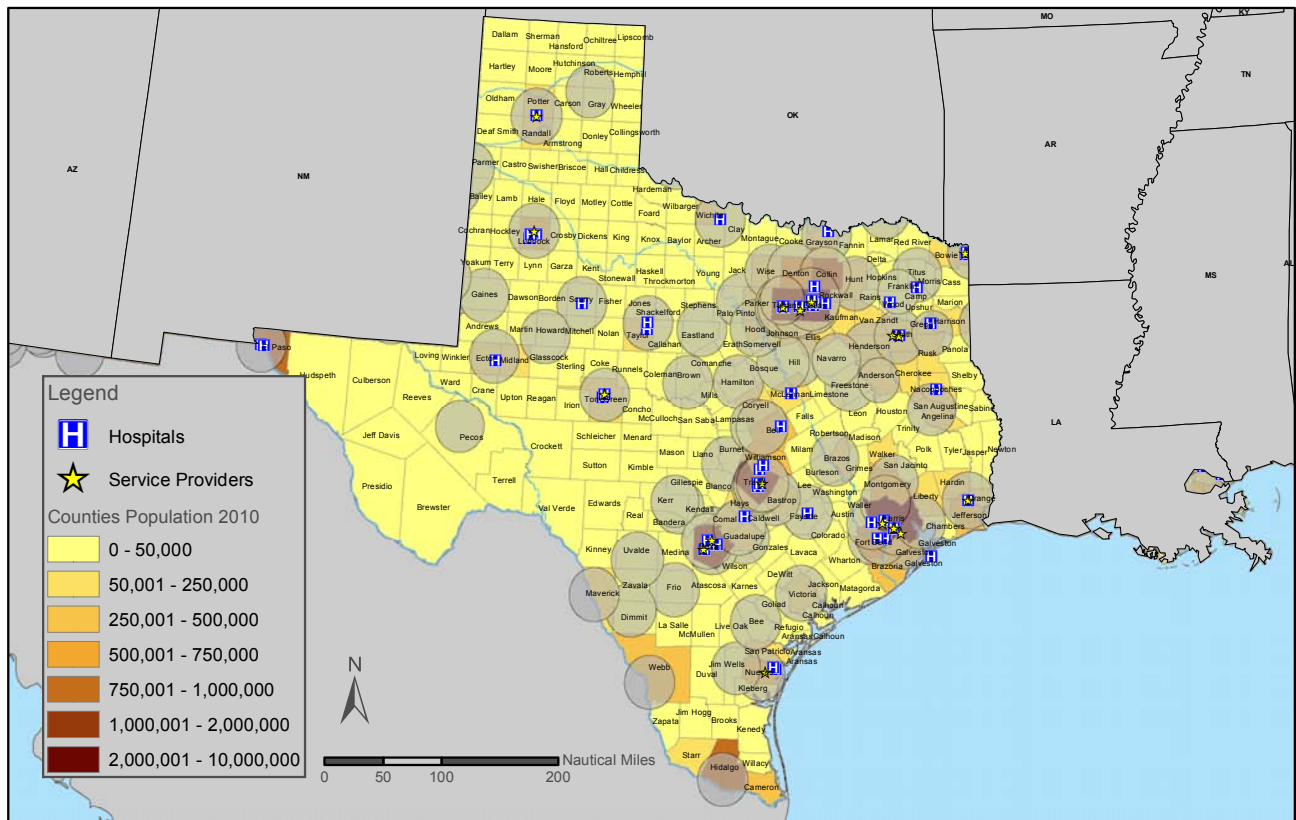
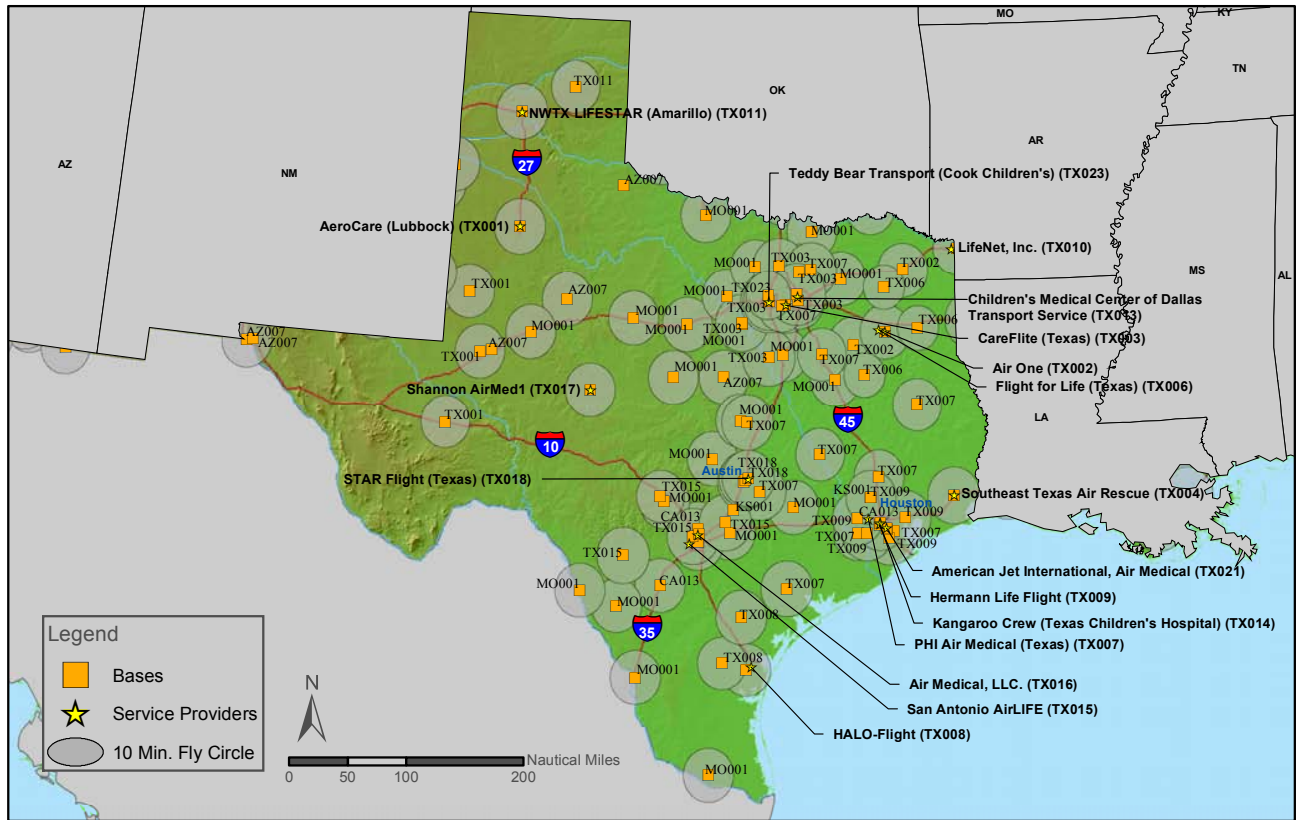


# California

# 67 RW Bases

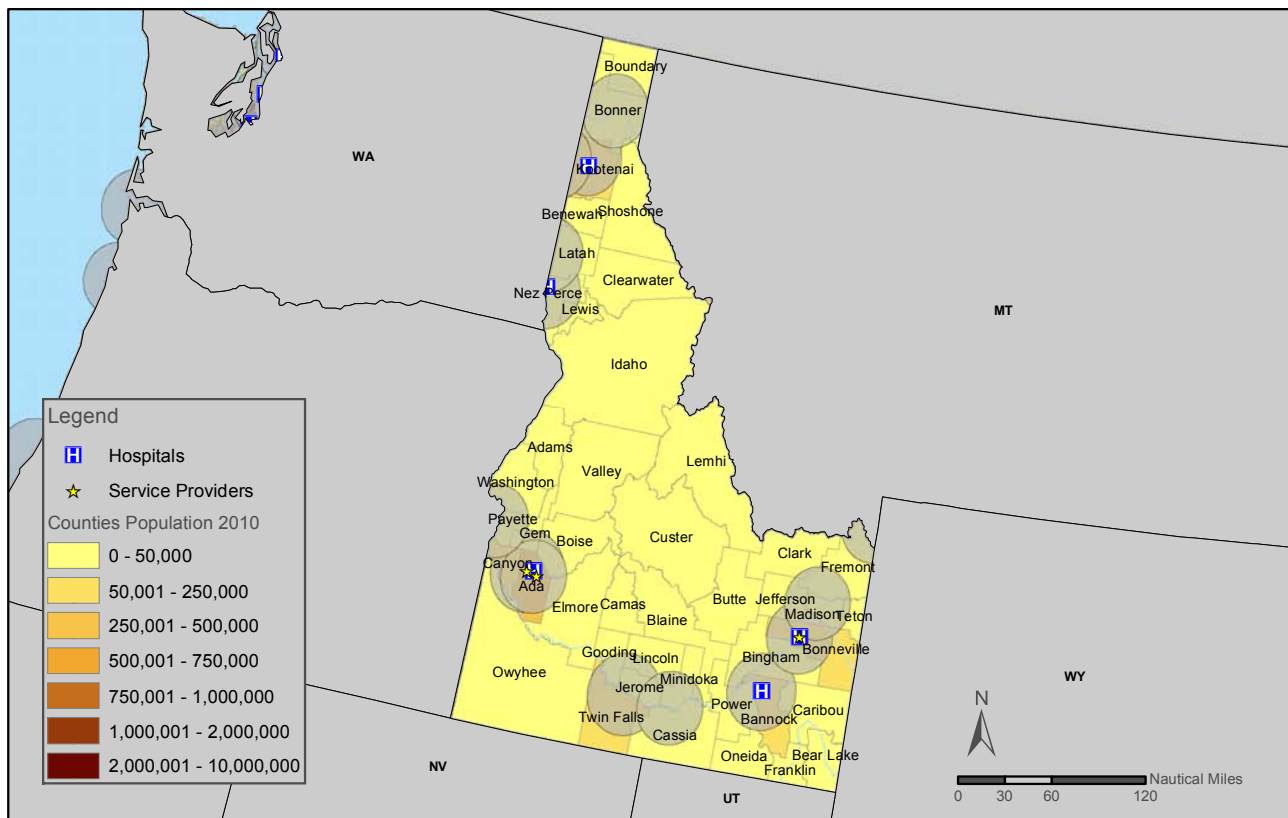
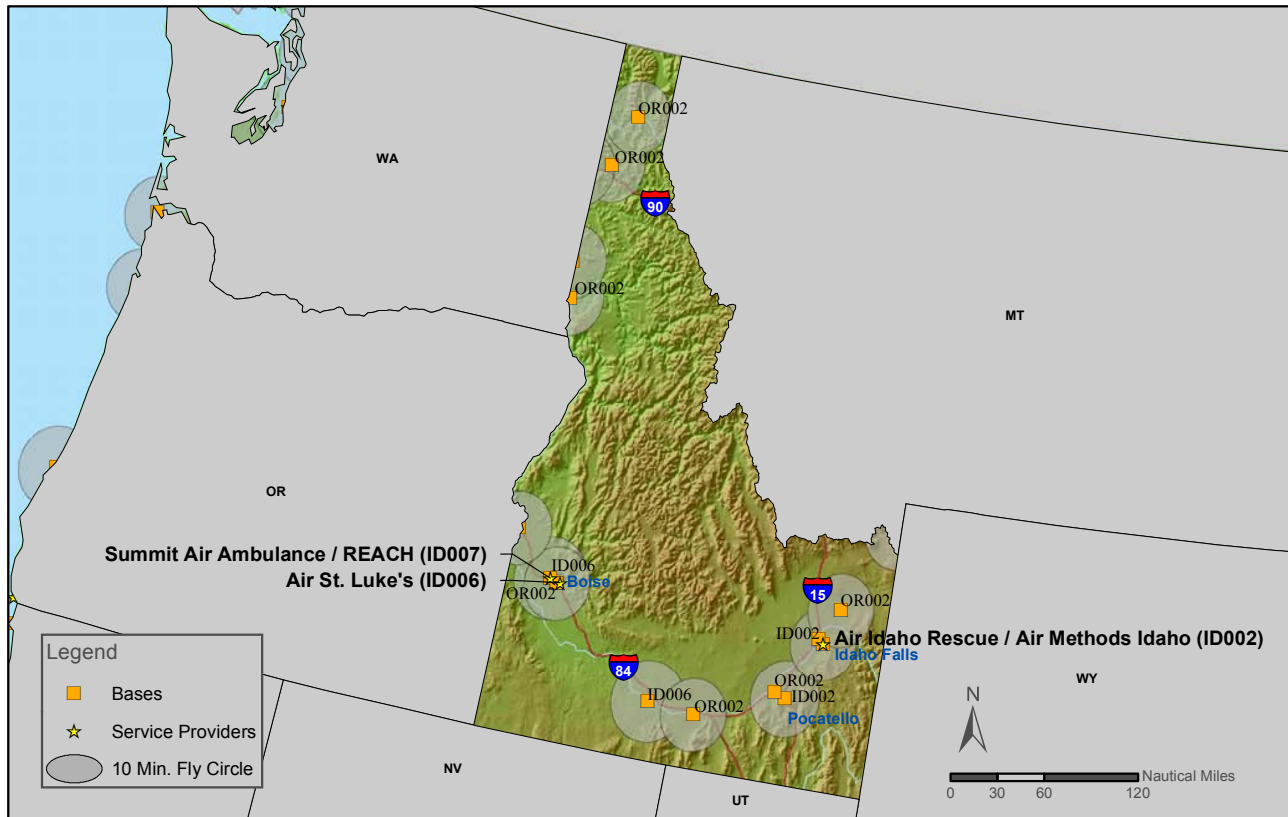


# Texas 78 RW Bases



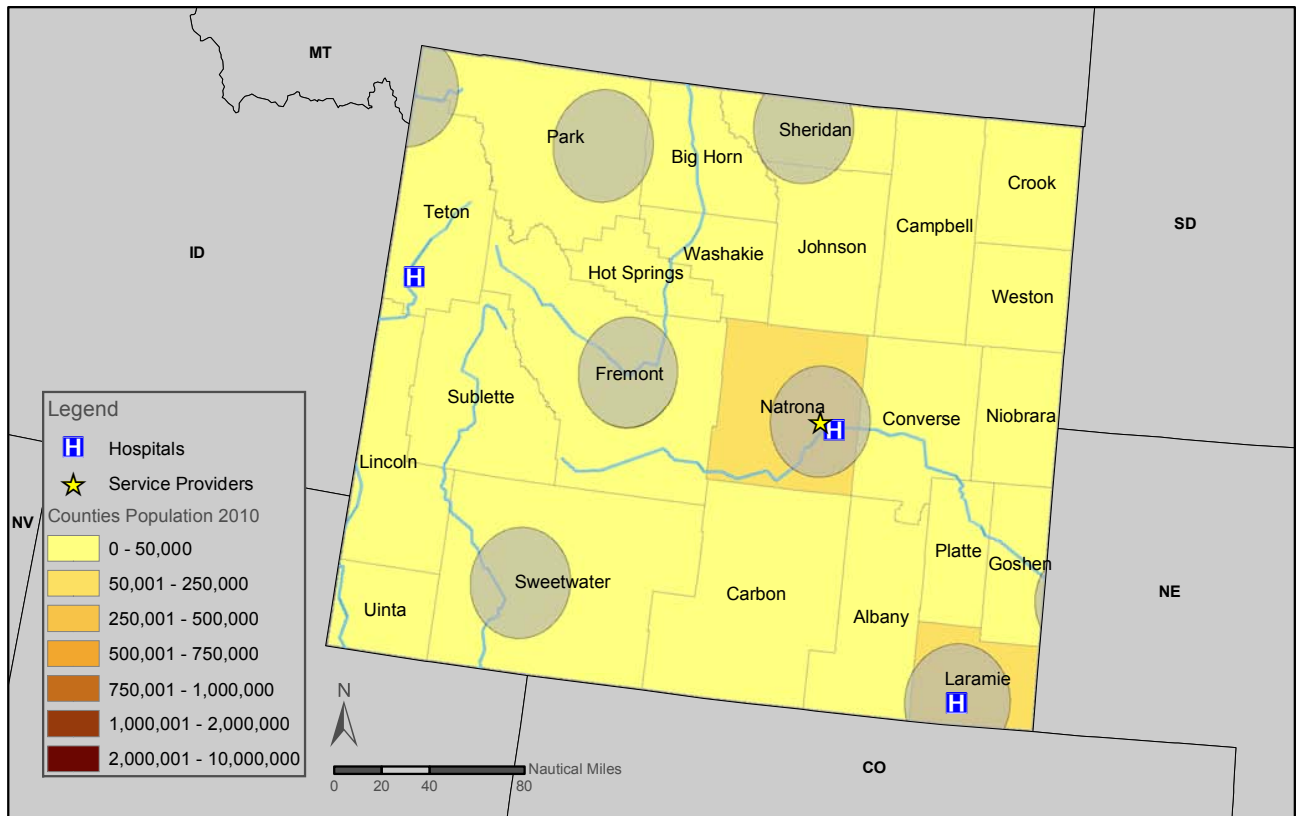
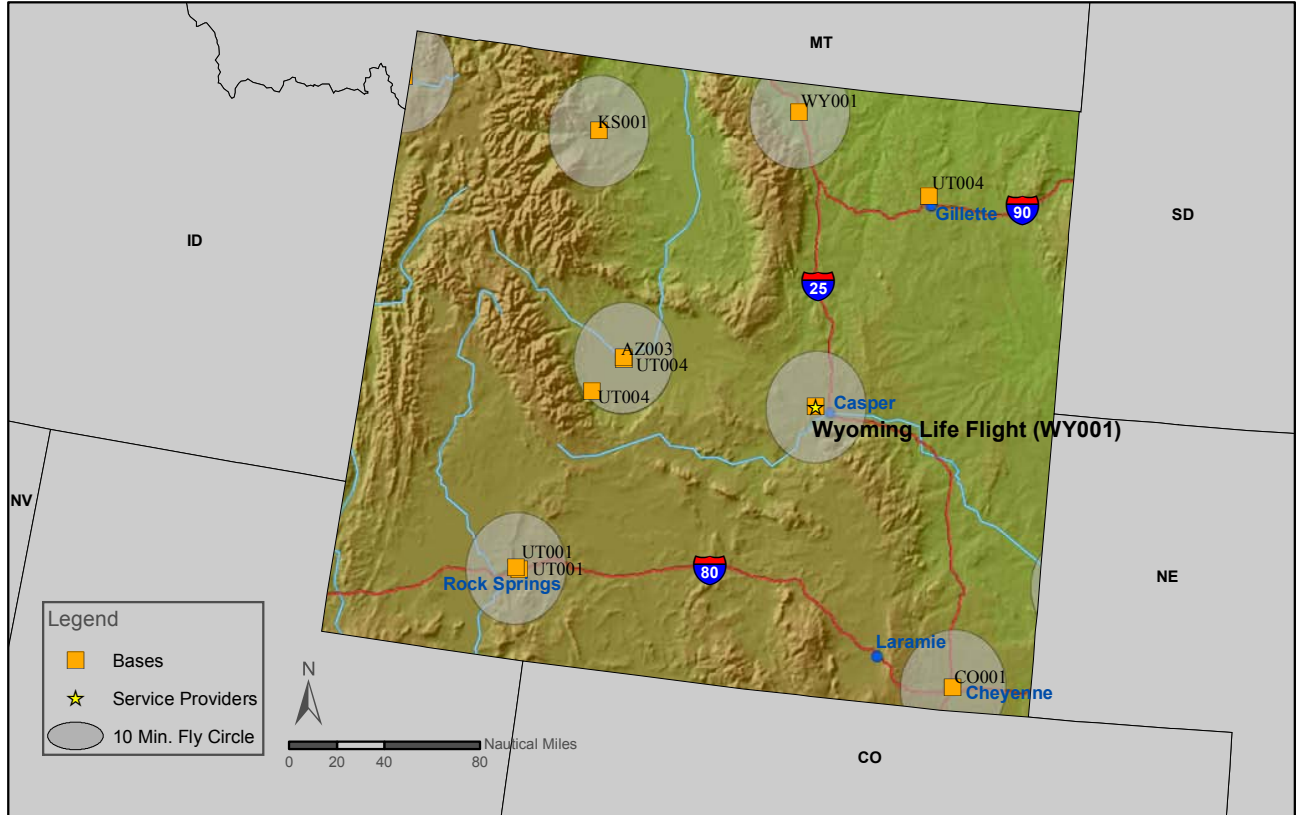


# Idaho 10 RW Bases



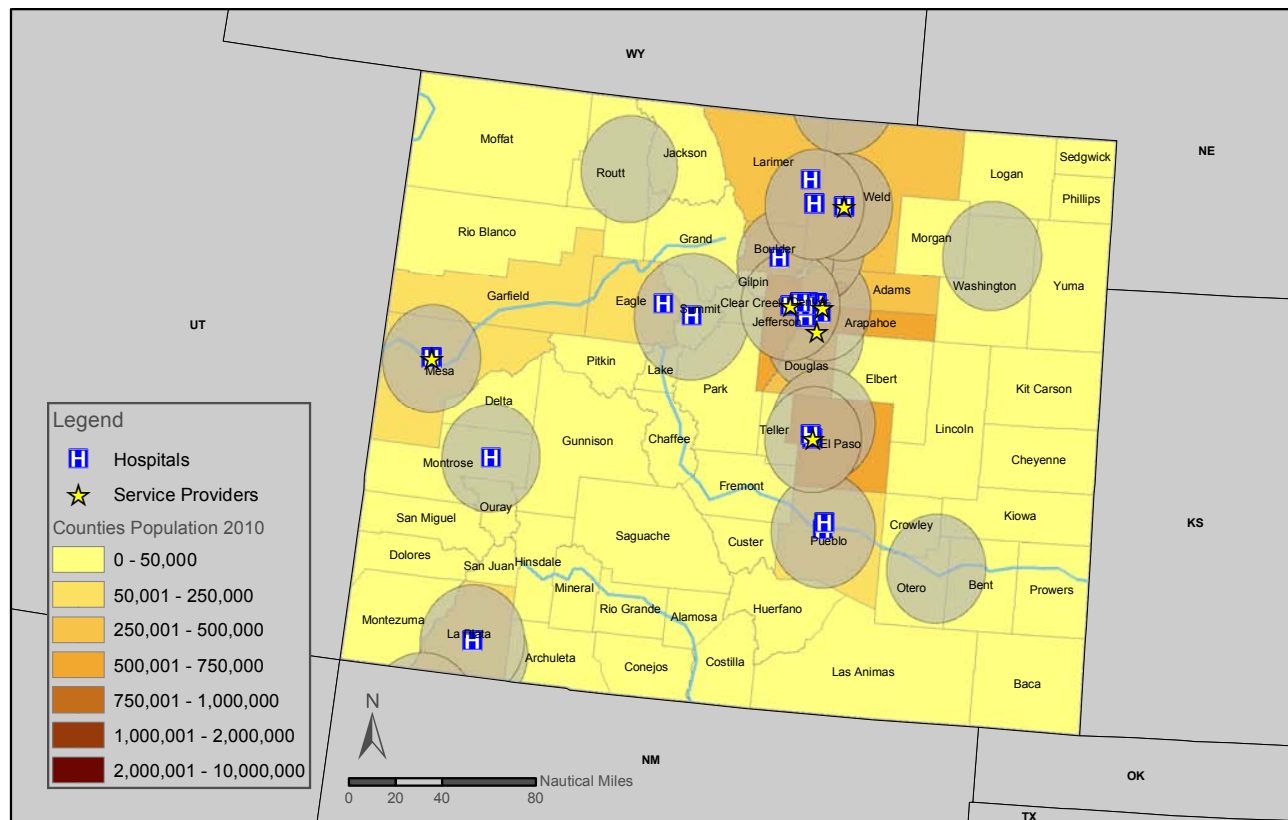
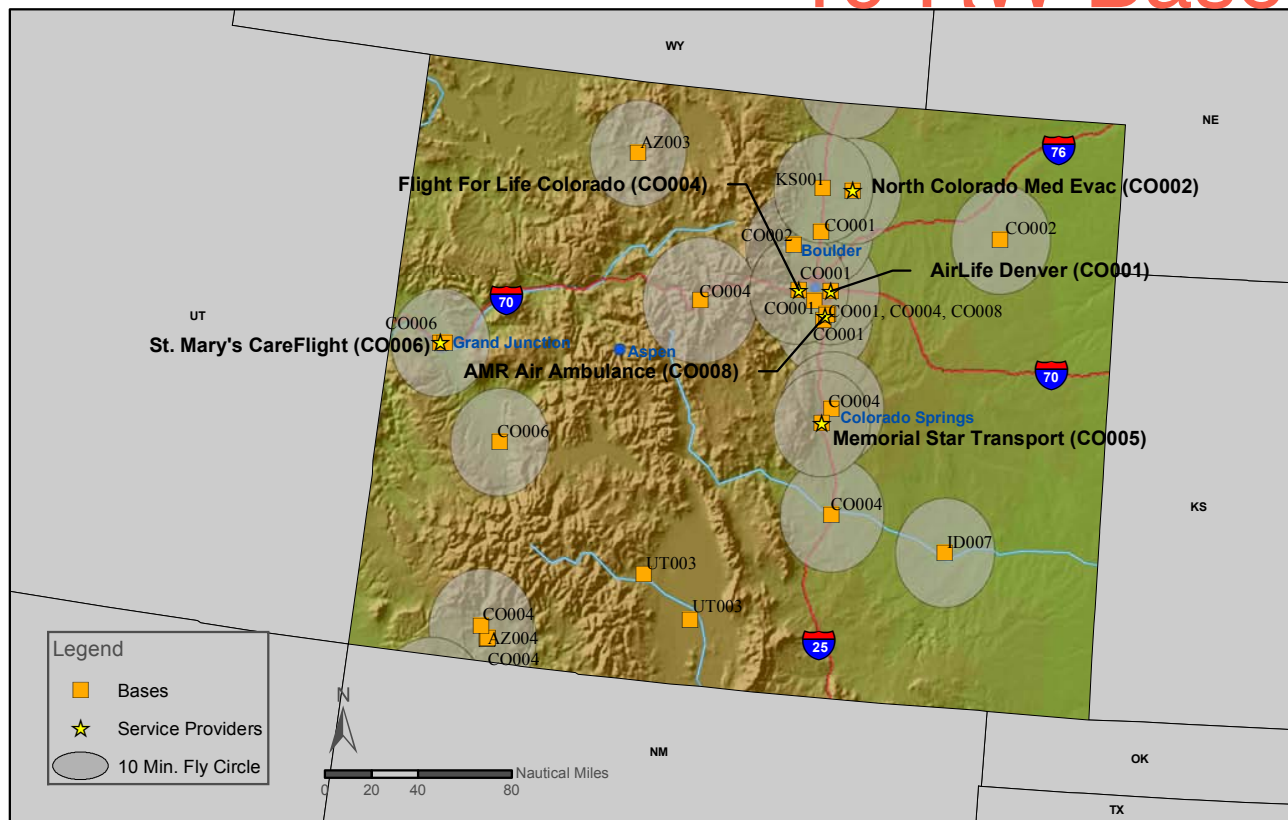


# Wyoming 7 RW Bases





# Colorado 19 RW Bases



# **Historic Montana Air Ambulance Claims**

**\*All Health Insurance Is Not Equal\***

**Insurance Companies who do not burden  
their beneficiaries with large Balance Bills**

**SUMMIT AIR AMBULANCE**  
**PDF Image Report - DOC5 v3.1.11**

Batch: 4016 Seq: 1 Remittance #: Remittance Name: Check#: 9859768 Amount: \$23,665.00 Image 2 of 3 (Rear)

1C-18282\*02\*000004-PM-15112-120\*C04FICTTOPS  
 STD - EOB

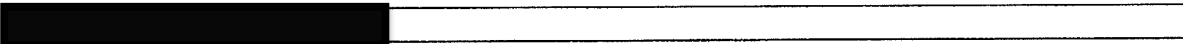
UnitedHealthcare Insurance Company  
 SPRINGFIELD SERVICE CENTER  
 P.O. BOX 30555  
 SALT LAKE CITY, UT 84130-0555  
 PHONE: 1-877-842-3210



SUMMIT AIR AMBULANCE LLC  
 SUMMIT AIR AMBULANCE LLC  
 PO BOX 47773  
 SAN ANTONIO TX 78265

DATE: 04/22/15  
 TIN: 26-4012800  
 NPI: 1770723272  
 GROUP NUMBER: 0717895  
 GROUP NAME: DIMENSIONAL INVESTMENT LLC  
 CHECK NUMBER: QC 00859768  
 CHECK AMOUNT: \$23,665.00

**PROVIDER  
 EXPLANATION OF  
 BENEFITS**



MEMBER NAME: ██████████ CONTROL NUMBER: 500802841701  
 MEMBER ID: ██████████ DATE RECEIVED: 04/03/15  
 PRODUCT: CHOYC+ PROVIDER OF SERVICE: SUMMIT AIR AMBULANCE  
 PATIENT ACCOUNT: 15-00628A

DATE(S) OF SERVICE	DESCRIPTION OF SERVICES	AMOUNT CHARGED	NO COVERED	PROV ADJ DISCOUNT	AMOUNT ALLOWED	DEDUCT	COPAY	PLAN CO	PAID TO PROVIDER	PAK CO	PATIENT RESP
03/18/15	AMBULANCE	\$15,965.00			\$15,965.00			100%	\$15,965.00		
03/18/15	AMBULANCE	\$7,700.00			\$7,700.00			100%	\$7,700.00		
CONTROL # 500802841701		\$23,665.00			\$23,665.00				\$23,665.00	#	\$0.00
SUBTOTAL											
TOTAL PAYABLE TO PROVIDER									\$23,665.00		





**UHC Remittance Advice**

**Payer Information**

UNITED HEALTHCARE INSURANCE COMPANY  
 9900 BREN ROAD  
 MINNETONKA, MN 553430000  
 Phone: 8778423210

**Provider Information**

ROCKY MOUNTAIN HOLDINGS LLC  
 PO BOX 713362  
 CINCINNATI, OH 452280000  
 Provider ID: 870533822  
 NPI: 1407855240  
 Provider Ref#: 870533822

**Miscellaneous Information**

Check / Eft Date: 8/19/2014  
 Check / Eft Amount: 714,331.90  
 Check #: 1QG52482890  
 Payer Cycle Date: 8/14/2014  
 Claim Received Date: 8/7/2014

**Patient / Insured Information**

Patient Name: [REDACTED]  
 Insured Name: [REDACTED]  
 Corrected Name: [REDACTED]  
 Rendering Prov:  
 Transfer Info:

Patient ID:  
 Insured ID: [REDACTED]  
 Corrected ID:  
 Rendering ID:  
 Transfer ID:

Patient Control #: [REDACTED]  
 ICN/Payer Control #: 3189720317 0024092562  
 Claim Status: 1  
 Bill Type: 42  
 MRN:

**Claim Information**

Claim Statement Date(s)	Submitted Charges	Paid Amount	Patient Responsibility	Reason Codes	Adjust Amount	Adjust Total	Remark Codes
06/06/14-06/06/14	<u>48609.90</u>	47157.33	1,452.57			0	

**Service Line Information**

Service Dates	Procedure	MOD	REV	APC	Units Paid	Orig	Charges	Allowed	Deductible	Coinsurance	Paid	CARC	Amount	Remark	Performing Physician
06/06/14	-06/06/14	HC	A0431	IH	1		9,683.80	9,683.80	0.00	1,452.57	8,231.23	PR-2	1,452.57		
06/06/14	-06/06/14	HC	A0431	IH	1		12,328.00	12,328.00	0.00	0.00	12,328.00				
06/06/14	-06/06/14	HC	A0436	IH	95		26,598.10	26,598.10	0.00	0.00	26,598.10				
<b>Line Totals</b>							<u>48,609.90</u>	<u>48,609.90</u>	0.00	1,452.57	47,157.33		1,452.57		

**Group, Reason and Remark Codes:**

PR Patient Responsibility  
 2 Coinsurance Amount

AETNA  
151 FARMINGTON AVENUE  
HARTFORD, CT 06156

REMITTANCE  
ADVICE  
REPORT

SUMMIT AIR AMBULANCE LLC  
PO BOX 47773  
SAN ANTONIO, TX 782658773

PROVIDER #:1770723272  
Page #:0001  
DATE: 9/22/2014  
CHECK/EFT #:814259500000254

REND	PROV	SERV DATE	POS NOS	PROC	MODS	BILLED	ALLOWED	DEDUCT	COINS	GRP/RC-AMT	PROV PD
NAME			HIC			ACNT 1401385A		ICN E535GJZT10000		ASG Y MOA	
1770723272	0802	080214	42	A0436	IH	30600.00	30600.00	0.00	1878.75		28721.25
1770723272	0802	080214	42	A0431	IH	15500.00	15500.00	0.00	0.00		15500.00
PT RES	1878.75				CLAIM TOTALS	46100	46100.00	0.00	1878.75		0.00 44221.25
ADJ TO TOTALS:	PREV PD	0.00		INTEREST	0.00		LATE FILING CHARGE	0.00		NET	44221.25

Status:Processed as primary

GLOSSARY: GROUP, REASON, MOA, REMARK AND REASON CODES

PR-2 Patient Responsibility-Coinsurance Amount

AETNA  
 151 FARMINGTON AVENUE  
 HARTFORD, CT 06156

REMITTANCE  
 ADVICE  
 REPORT

SUMMIT AIR AMBULANCE LLC  
 PO BOX 47773  
 SAN ANTONIO, TX 782658773

PROVIDER #:1770723272  
 Page #:0001  
 DATE: 4/14/2015  
 CHECK/EFT #:815098490000935

REND PROV	SERV DATE	POS NOS	PROC	MODS	BILLED	ALLOWED	DEDUCT	COINS	GRP/RC-AMT	PROV PD
			HIC		ACNT 1500520A				ICN E5TWK2MD50000	ASG Y MOA
1770723272	0305 030515 42	A0436		HH	21350.00	17690.00	0.00	0.00	PI-45	3660.00 17690.00
1770723272	0305 030515 42	A0431		HH	15965.00	15870.00	0.00	0.00	PI-45	95.00 15870.00
PT RES	0.00				CLAIM TOTALS	37315	33560.00	0.00	0.00	3755.00 33560.00
ADJ TO TOTALS: PREV PD	0.00			INTEREST	0.00		LATE FILING CHARGE	0.00	NET	33560.00
Status:Processed as primary										

TOTALS:	# OF CLAIMS	BILLED AMT	ALLOWED AMT	DEDUCT AMT	COINS AMT	TOTAL RC-AMT	PROV PD AMT	PROV ADJ AMT	CHECK AMT
	1	37315.00	33560.00	0.00	0.00	3755.00	33560.00	0.00	33560.00

GLOSSARY: GROUP, REASON, MOA, REMARK AND REASON CODES

PI Payor Initiated Reductions

PI-45 Payor Initiated Reductions-Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement.





**835 Remittance Advice**

**Payer Information**

SELECTHEALTH  
 PO BOX 30192  
 SALT LAKE CITY, UT 84130

**Provider Information**

ROCKY MOUNTAINS HOLDINGS  
 PO BOX 713362  
 CINCINNATI, OH 45271  
 Provider ID: 870533822  
 Provider Ref#:

**Miscellaneous Information**

Check / Eft Date: 2/12/2016  
 Check / Eft Amount: 10,469.64  
 Check #: 2221969  
 Payer Cycle Date: 2/18/2016  
 Claim Received Date:

**Patient / Insured Information**

Patient Name: [REDACTED]  
 Insured Name:  
 Corrected Name:  
 Rendering Prov:  
 Transfer Info:

Patient ID: [REDACTED]  
 Insured ID:  
 Corrected ID:  
 Rendering ID:  
 Transfer ID:

Patient Control #: [REDACTED]  
 ICN/Payer Control #: 169059240600  
 Claim Status: 1  
 Bill Type:  
 MRN:

**Claim Information**

Claim Statement Date(s)	Submitted Charges	Paid Amount	Patient Responsibility	Reason Codes	Adjust Amount	Adjust Total	Remark Codes
01/01/00-01/01/00	54443.32	54443.32	0.00			0	

**Service Line Information**

Service Dates	Procedure	MOD	REV	APC	Units Paid	Orig	Charges	Allowed	Deductible	Coinsurance	Paid	CARC	Amount	Remark	Performing Physician
07/23/15 -07/23/15	HC A0431	IH			1		24,653.22	24,653.22	0.00	0.00	24,653.22				
07/23/15 -07/23/15	HC A0436	IH			1		29,790.10	29,790.10	0.00	0.00	29,790.10				
<b>Line Totals</b>							<u>54,443.32</u>	<u>54,443.32</u>	0.00	0.00	54,443.32		0.00		

Group, Reason and Remark Codes:

**835 Remittance Advice**

**Payer Information**

PROVIDENCE HEALTH PLAN  
 UNKNOWN  
 UNKNOWN, UN 00000

**Provider Information**

ROCKY MOUNTAINS HOLDINGS  
 PO BOX 713362  
 CINCINNATI, OH 45271  
 Provider ID: 870533822  
 Provider Ref#:

**Miscellaneous Information**

Check / Eft Date: 12/20/2014  
 Check / Eft Amount: 40,770.46  
 Check #: 560700  
 Payer Cycle Date: 12/31/2014  
 Claim Received Date:

**Patient / Insured Information**

Patient Name:  
 Insured Name:  
 Corrected Name:  
 Rendering Prov:  
 Transfer Info:

Patient ID:  
 Insured ID:  
 Corrected ID:  
 Rendering ID:  
 Transfer ID:

Patient Control #:  
 ICN/Payer Control #: 142870128700  
 Claim Status: 1  
 Bill Type:  
 MRN:

**Claim Information**

Claim Statement Date(s)	Submitted Charges	Paid Amount	Patient Responsibility	Reason Codes	Adjust Amount	Adjust Total	Remark Codes
01/01/00-01/01/00	40770.46	40770.46	0.00			0	

**Service Line Information**

Service Dates	Procedure	MOD	REV	APC	Units Paid	Orig Charges	Allowed	Deductible	Coinsurance	Paid	CARC	Amount	Remark	Performing Physician
09/20/14 -09/20/14	HC A0431			IH	1	22,011.80	22,011.80	0.00	0.00	22,011.80				
09/20/14 -09/20/14	HC A0436			IH	1	18,758.66	18,758.66	0.00	0.00	18,758.66				
<b>Line Totals</b>						40,770.46	40,770.46	0.00	0.00	40,770.46		0.00		

Group, Reason and Remark Codes:



Batch: 356 Seq: 1 Remittance #: Remittance Name: Check#: 621610301 Amount: \$22,130.00 Image 3 of 3

ALLSTATE FIRE CASUALTY INSURANCE COMPANY

PO BOX 2874  
CLINTON IA 52733-2874



**EXPLANATION OF MEDICAL BILL PAYMENT**

**Service Provided For:**

10 W MAIN  
FISHTAIL MO 59028

Date: 01/08/2015  
Bill Received Date: 12/11/2014  
Claim #: 0350895305-02  
File Handler: 2R2  
Invoice #: 14-02248A  
Injured Person: [REDACTED]  
Treatment Rendered By: SUMMIT AIR AMBULANCE LLC  
Provider Specialty:  
TIN: 26-4012800  
NPI: 1770723272  
CMS ID:

**Diagnosis Codes/Present on Admission Indicator**  
850.5 Concussion with loss of consciousness

Date Of Service(s) From	Thru	Procedure/Revenue/NDC Code/Modifier	Description	Units	Billed Amount	Covered Amount	Reason Code (s)
12/06/14	12/06/14	A0431-HH	Ambulance service, conve	1.00	\$ 15500.00	\$ 15500.00	
12/06/14	12/06/14	A0436-HH	Rotary wing air mileage,	39.00	\$ 6630.00	\$ 6630.00	
Total:					\$ 22130.00	\$ 22130.00	
Eligible Amount Based on 100% of Covered Amount				\$	22130.00		

**Modifier Code(s):**  
HH Ambulance transport - Hospital to hospital

If you have any questions about this claim, please contact your file handler,  
ROCKY E. GARRETT at (866) 575-4363 ext 9817576

Payment for \$ 22130.00 was made on 01/08/2015 to:  
SUMMIT AIR AMBULANCE LLC

**Copy(s) of this Explanation of Benefits has been sent to:**

SUMMIT AIR AMBULANCE LLC, PO BOX 47773 SAN ANTONIO, TX, 78265-8773



**SUMMIT AIR AMBULANCE**  
**PDF Image Report - DOC5 v3.1.11**

Batch: 8770 Seq: 3 Remittance #: Remittance Name: Check#: 73244066 Amount: \$21,540.37 Image 1 of 3

VERIFY THE AUTHENTICITY OF THIS MULTI-TONE SECURITY DOCUMENT.

CHECK BACKGROUND AREA CHANGES COLOR GRADUALLY FROM TOP TO BOTTOM.

LNM \* 000046  
 Liberty Mutual Insurance  
 PO Box 5089  
 Portland, OR 97208-5089



Drawn on Bank of America, N.A.

73244066  
 64-1278  
 611

B.CODE  
 200

CLAIM NO.  
 HC 687-160424 REG

CHECK DATE  
 09/04/2015

\$21540.37\*\*\*\*

VOID IF NOT PRESENTED WITHIN SIX MONTHS OF ISSUE DATE OF CHECK

PAY TWENTY-ONE THOUSAND FIVE HUNDRED FORTY AND 37/100 DOLLARS\*\*\*\*\*

TO THE ORDER OF

SUMMIT AIR AMBULANCE LLC  
 PO BOX 47773  
 SAN ANTONIO TX 78265-8773

*[Signature]*  
 NOT VALID IN EXCESS OF \$150,000

⑈0073244066⑈ ⑆061112788⑆ 329 912 5494⑈

THE ORIGINAL DOCUMENT HAS A REFLECTIVE WATERMARK ON THE BACK. HOLD AT AN ANGLE TO VIEW WHEN CHECKING THE ENDORSEMENT.

Batch: 8770 Seq: 3 Remittance #: Remittance Name: Check#: 73244066 Amount: \$21,540.37 Image 2 of 3



FOR REVIEW ONLY:  
 LIBERTY MUTUAL - WAUSAU  
 P.O. BOX 7070  
 LONDON, KY 40742

B. CODE	CHECK REFERENCE	CHECK DATE
200	73244066	09/04/2015
	CHECK AMOUNT	BLOCK NUMBER
	\$21540.37****	076062

(800) 500-7044

SEND BILLS TO:  
 P.O. BOX 7204  
 LONDON, KY 40742

PAGE 1 OF 2

CLAIM NO: WC 687-160424 REG  
 CONTRACT NO: WC4-INC-010990-014-93

INTERNAL BILL NO: 109052661 MBPS: N0171374  
 CUST/EXTERNAL BILL NO: 26151330737802

PAYEE: SUMMIT AIR AMBULANCE LLC  
 BILL PROV: SUMMIT AIR AMBULANCE LLC  
 PO BOX 47773  
 SAN ANTONIO, TX 78265-8773

PATIENT ACCT. #: 1500134A  
 SSN: [REDACTED]  
 DOI: [REDACTED]  
 PATIENT: [REDACTED]

TAX ID: XX-XXX2800  
 PROVIDER: ST PATRICK HOSPITAL ER

EMPLOYER: [REDACTED]  
 DATES OF SERVICE: [REDACTED]

DATE OF SERVICE	PROCEDURE CODE	MOD CDE	SERVICE DESCRIPTION	UNITS	CHARGES	REVIEW ALLOW	PPO ALLOW	PREV PAID	CURR PAID	EXPL CODES
01/20/15	A0431		AMB. SERVICE, CAS, ONE WA	1.00	15965.00	15965.00	N/A	5167.61	10797.39	
01/20/15	A0436		ROTARY WING AIR MILEAGE P	76.00	13300.00	13300.00	N/A	2557.02	10742.98	

TOTAL CHARGES: 29265.00  
 TOTAL PREVIOUSLY PAID: 7724.63  
 TOTAL CURRENT PAYABLE: 21540.37  
 TOTAL WITHHOLDING - (FEDERAL AND STATE): 0.00  
 TOTAL AMOUNT PAID: 21540.37

EXPLANATION CODE DESCRIPTIONS:

- Z146 IF YOU WOULD LIKE A REVIEW OF THE PAYMENT DECISION, PLEASE INCLUDE A COPY OF THE EOP, YOUR REASON FOR DISAGREEING WITH OUR DETERMINATION, AND ANY DOCUMENTATION YOU WOULD LIKE US TO REVIEW FOR RECONSIDERATION. FORWARD THIS INFORMATION TO THE "FOR REVIEW ONLY" ADDRESS LOCATED IN THE UPPER MOST LEFT CORNER OF THE EOP. (Z146)
- Z989 THE AMOUNT PAID PREVIOUSLY WAS LESS THAN IS DUE. THE CURRENT RECOMMENDED AMOUNT IS THE RESULT OF SUPPLEMENTAL PAYMENT. (Z989)

**SUMMIT AIR AMBULANCE**  
**PDF Image Report - DOC5 v3.1.11**

Batch: 4911 Seq: 1 Remittance #: Remittance Name: Check#: 73232160 Amount: \$7,724.63 Image 1 of 3

VERIFY THE AUTHENTICITY OF THIS MULTI-TONE SECURITY DOCUMENT.

CHECK BACKGROUND AREA CHANGES COLOR GRADUALLY FROM TOP TO BOTTOM.

LNM \* 000053  
 Liberty Mutual Insurance  
 PO Box 5089  
 Portland, OR 97208-5089



Drawn on Bank of America, N.A.

73232160  
 64-1278  
 611

B.CODE  
 200

CLAIM NO.  
 WC 687-160424 REG

CHECK DATE  
 05/22/2015

\$7724.63\*\*\*\*\*

VOID IF NOT PRESENTED WITHIN SIX MONTHS OF ISSUE DATE OF CHECK

PAY SEVEN THOUSAND SEVEN HUNDRED TWENTY-FOUR AND 63/100 DOLLARS\*\*\*\*\*

TO THE ORDER OF

SUMMIT AIR AMBULANCE LLC  
 PO BOX 47773  
 SAN ANTONIO TX 78265-8773

*[Signature]*  
 NOT VALID IN EXCESS OF \$150,000

⑈0073232160⑈ ⑆061112788⑆ 329 912 5494⑈

THE ORIGINAL DOCUMENT HAS A REFLECTIVE WATERMARK ON THE BACK. HOLD AT AN ANGLE TO VIEW WHEN CHECKING THE ENDORSEMENT.

Batch: 4911 Seq: 1 Remittance #: Remittance Name: Check#: 73232160 Amount: \$7,724.63 Image 2 of 3

FOR REVIEW ONLY:  
 LIBERTY MUTUAL - MAUSAU  
 P.O. BOX 7070  
 LONDON, KY 40742



B. CODE	CHECK REFERENCE	CHECK DATE
	73232160	05/22/2015
200	CHECK AMOUNT	BLOCK NUMBER
	\$7724.63*****	050793

(800) 500-7044  
 SEND BILLS TO:  
 P.O. BOX 7204  
 LONDON, KY 40742

PAGE 1 OF 2

CLAIM NO: WC 687-160424 REG  
 CONTRACT NO: WC4-INC-010990-014-93

INTERNAL BILL NO: 109052661 MBPS: N0238317  
 CUST/EXTERNAL BILL NO: 26151330737800

PAYEE: SUMMIT AIR AMBULANCE LLC  
 BILL PROV: SUMMIT AIR AMBULANCE LLC  
 PO BOX 47773  
 SAN ANTONIO, TX 78265-8773

PATIENT ACCT. #: 1500134A  
 SSN: [REDACTED]  
 DOI: [REDACTED]  
 PATIENT: [REDACTED]

TAX ID: XX-XXX2800  
 PROVIDER: ST PATRICK HOSPITAL ER

EMPLOYER: [REDACTED]  
 DATES OF SERVICE: [REDACTED]

DATE OF SERVICE	PROCEDURE CODE	MOD CDE	SERVICE DESCRIPTION	UNITS	CHARGES	REVIEW ALLOW	PPO ALLOW	PREV PAID	CURR PAID	EXPL CODES
01/20/15	A0431		AMB. SERVICE, CAS, ONE WA	1.00	15965.00	5167.61	N/A	0.00	5167.61	P300 ZC93
01/20/15	A0436		ROTARY WING AIR MILEAGE P	76.00	13300.00	2557.02	N/A	0.00	2557.02	P300 ZC93

TOTAL CHARGES: 29265.00  
 TOTAL PREVIOUSLY PAID: 0.00  
 TOTAL CURRENT PAYABLE: 7724.63  
 TOTAL WITHHOLDING - (FEDERAL AND STATE): 0.00  
 TOTAL AMOUNT PAID: 7724.63

EXPLANATION CODE DESCRIPTIONS:

- P300 THE AMOUNT PAID REFLECTS A FEE SCHEDULE REDUCTION. (P300)
- ZC93 THE CHARGE FOR THIS PROCEDURE EXCEEDS THE FEE SCHEDULE ALLOWANCE. (ZC93)
- Z146 IF YOU WOULD LIKE A REVIEW OF THE PAYMENT DECISION, PLEASE INCLUDE A COPY OF THE EOP, YOUR REASON FOR DISAGREEING WITH OUR DETERMINATION, AND ANY DOCUMENTATION YOU WOULD LIKE US TO REVIEW FOR RECONSIDERATION. FORWARD THIS INFORMATION TO THE "FOR REVIEW ONLY" ADDRESS LOCATED IN THE UPPER MOST LEFT CORNER OF THE EOP. (Z146)





TIME INSURANCE COMPANY  
 P O BOX 2806  
 CLINTON, IA 527332806

ROCKY MOUNTAIN HOLDINGS LLC  
 PO BOX 713362  
 CINCINNATI, OH 45271-3362

DATE : December 5, 2014  
 PAYMENT NUMBER : 223903672  
 AMOUNT PAID : \$20,082.00  
 PAYEE NPI : 1407855240  
 PAYEE TIN : 870533822

If you have questions, Customer Service is available Monday to Friday, between the hours of 7:00 am - 6:00 pm, Central Time at (800) 553-7654

**Remittance Advice**

*19247711*

**Details - Claims and Services**

Claim Control #		223903672				Provider Name		ROCKY MOUNTAIN HOLDINGS L				
Claim Identifier #		TI-62073711-001-1-01-10-0002				Provider NPI		1407855240				
Patient Name		[REDACTED]				Insured Name		[REDACTED]				
Patient Account #		[REDACTED]				Policy		062073711		Certificate		000001
Service Date(s)	Service Code	Charged Amount	Allowed Amount	Deductible Amount	Copay Amount	Coinsurance Amount	Discount Amount	Ineligible/Not Covered	Reason Codes	Remarks	Amount Paid	
08/17/2014-08/17/2014	A0436	\$17,918.72	\$17,560.35	\$0.00	\$0.00	\$2,149.85	\$358.37	\$358.37	131, 2		\$15,410.50	
08/17/2014-08/17/2014	A0431	\$22,011.80	\$21,571.65	\$6,000.00	\$0.00	\$10,900.15	\$440.15	\$440.15	131, 2		\$4,671.50	

Patient Responsibility										\$19,050.00	
<b>Totals</b>	<b>\$39,930.52</b>	<b>\$39,132.00</b>	<b>\$6,000.00</b>	<b>\$0.00</b>	<b>\$13,050.00</b>	<b>\$798.52</b>	<b>\$798.52</b>				<b>\$20,082.00</b>

**Summary - Claims and Services**

**Statement Totals**

	Reason Codes	Payment Amount
Claim Totals		\$20,082.00
Totals		\$20,082.00
Remittance Total :		\$20,082.00

**Reason Codes Reasons**

- 131 Claim specific negotiated discount.
- 2 Coinsurance Amount
- 1 Deductible Amount

Assurant Health markets products underwritten by Time Insurance Company

**SUMMARY OF HEALTH PLAN PAYMENTS**

MASSACHUSETTS

**What is this?**

This summary shows the amount covered by Blue Cross Blue Shield of Massachusetts ("Blue Cross") for the claim(s) below, and the amount that is your financial responsibility. **This is not a bill**, your health care provider(s) will bill you directly for the amount you owe.

Summary Date: 9/24/15

**Member information**

Service for: [REDACTED]  
 Member ID number: [REDACTED]  
 Group Plan Number: 4957246 0085  
 Plan name: Blue Care Elect PPO

Individual deductible: \$500  
 Family deductible: \$1,500

Claim no.: 27152171477902

**PAYMENT OVERVIEW****Adjusted amount charged**

The amount charged by your health care provider(s) based on Blue Cross' contract rates.

**\$40,959.38****Amount covered**

Benefits provided by Blue Cross for your medical services.

**\$38,755.96****What you owe**

The amount not covered by your Blue Cross health plan. This includes copayments, co-insurance, and deductible.

Copayments	\$0.00
Deductible	\$0.00
Co-insurance	\$2,203.42
Not Covered	\$0.00

**\$2,203.42****Adjusted amount charged**

Amount your health care provider charged	Blue Cross discount	Adjusted amount
\$40,959.38	\$0.00	<b>\$40,959.38</b>

**Glossary****Blue Cross discount**

Your savings from the discounted rate Blue Cross negotiated with your health care provider. The discount only applies to health care providers that are in our network.

**Copayments**

A fixed dollar amount, typically collected at your medical appointment, at a doctor's office or other medical facility.

**Deductible**

The amount you pay for specific services each coverage year before Blue Cross starts paying.

**Co-insurance**

The amount you pay for specific health care services, calculated as a percentage.

**Out-of-pocket maximum**

The most you'll pay annually for your share of the cost of covered services. These may include copayments, co-insurance, and deductibles.

**Health care provider**

A doctor, hospital, health care professional, or health care facility.

Keep for your records

Page 2 of 4

690173664 700/700

(For a detailed breakdown of your payments, please see next page) ▶

Blue Cross Blue Shield of Massachusetts is an independent licensee of the Blue Cross and Blue Shield Association.

**BCBS Remittance Advice**

**Payer Information**

BLUE CROSS AND BLUE SHIELD OF ARIZONA, INC.  
 P.O. BOX 13466  
 PHOENIX, AZ 850023466

**Provider Information**

NATIVE AMERICAN AIR ROCKY MOUNTIAN  
 HOLDINGS,  
 PO BOX 713362  
 CINCINNATI, OH 452713362  
 Provider ID: 870533822  
 NPI: 1407855240  
 Provider Ref#: 870533822

**Miscellaneous Information**

Check / Eft Date: 10/6/2014  
 Check / Eft Amount: 272,885.57  
 Check #: 865412361  
 Payer Cycle Date: 10/6/2014  
 Claim Received Date: 9/30/2014

**Patient / Insured Information**

Patient Name: [REDACTED]  
 Insured Name: [REDACTED]  
 Corrected Name: [REDACTED]  
 Rendering Prov:  
 Transfer Info:

Patient ID: [REDACTED]  
 Insured ID: [REDACTED]  
 Corrected ID:  
 Rendering ID:  
 Transfer ID:

Patient Control #: [REDACTED]  
 ICN/Payer Control #: 530142731058800  
 Claim Status: 1  
 Bill Type:  
 MRN:

**Claim Information**

Claim Statement Date(s)	Submitted Charges	Paid Amount	Patient Responsibility	Reason Codes	Adjust Amount	Adjust Total	Remark Codes
01/01/00-01/01/00	40210.50	34178.93	0.00			0	

**Service Line Information**

Service Dates	Procedure	MOD	REV	APC	Units Paid	Orig Charges	Allowed	Deductible	Coinsurance	Paid	CARC	Amount	Remark	Performing Physician
08/06/14 -08/06/14	HC A0431	IH			1	22,011.80	18,710.03	0.00	0.00	18,710.03	CO-45	3,301.77		
08/06/14 -08/06/14	HC A0436	IH			65	18,198.70	15,468.90	0.00	0.00	15,468.90	CO-45	2,729.80		
<b>Line Totals</b>						<b>40,210.50</b>	<b>34,178.93</b>	0.00	0.00	34,178.93		6,031.57		

**Group, Reason and Remark Codes:**

CO Contractual Obligations  
 45 Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement. Note: This adjustment amount cannot equal the total service or claim charge amount; and must not duplicate provider adjustment amounts (payments and contractual reduct

# **Historic BCBS MT Claims**

## **What Changed?**



Batch: 6783 Seq: 5 Remittance #: Remittance Name: Check#: 30128080 Amount: \$64,320.00 Image 2 of 2



**Blue Cross BlueShield  
 of Montana**  
 P.O. Box 7982  
 Helena, Montana 59604-7982  
 (800) 447-7828

**PROVIDER CLAIM SUMMARY**

DATE: 09/23/14  
 PROVIDER NUMBER: 1770723272  
 CHECK NUMBER: 30128080  
 TAX IDENTIFICATION NUMBER: 264012800  
 Visit [www.bcbsmt.com/provider](http://www.bcbsmt.com/provider)  
 for the latest news and updates on matters that impact you

SUMMIT AIR AMBULANCE LLC  
 PO BOX 47773  
 SAN ANTONIO TX 78265-8773

Online Pre-authorization Coming Soon -- Keep your eye out for 'iExchange' ... details will be published in the Providers' Announcements page at bcbsmt.com.



ANY MESSAGES WILL BEGIN ON PAGE 2

PATIENT: [REDACTED]  
 PERF PRV: [REDACTED]  
 CLAIM NO: [REDACTED]

IDENTIFICATION NO: [REDACTED]  
 PATIENT NO: 1401485A

#2  
 14-01485

FROM / TO DATES	PS* PAY	PROC CODE	AMOUNT BILLED	ALLOWABLE AMOUNT	SERVICES NOT COVERED	DEDUCTIONS/OTHER INELIGIBLE	AMOUNT PAID
08/16-08/16/14	05 NOP	A0431	15,500.00	15,500.00	0.00	0.00	15,500.00
08/16-08/16/14	05 NOP	A0436	22,780.00	22,780.00	0.00	0.00	22,780.00
			38,280.00	38,280.00	0.00	0.00	38,280.00

AMOUNT PAID TO PROVIDER FOR THIS CLAIM: \$38,280.00

TOTAL SERVICES NOT COVERED: 0.00  
 PATIENT'S SHARE: \$0.00

[REDACTED]

IDENTIFICATION NO: [REDACTED]  
 PATIENT NO: [REDACTED]

FROM / TO DATES	PS* PAY	PROC CODE	AMOUNT BILLED	ALLOWABLE AMOUNT	SERVICES NOT COVERED	DEDUCTIONS/OTHER INELIGIBLE	AMOUNT PAID
07/16-07/16/14	05 NOP	A0431	15,500.00	15,500.00	0.00	0.00	15,500.00
07/16-07/16/14	05 NOP	A0436	10,540.00	10,540.00	0.00	0.00	10,540.00
			26,040.00	26,040.00	0.00	0.00	26,040.00

AMOUNT PAID TO PROVIDER FOR THIS CLAIM: \$26,040.00

TOTAL SERVICES NOT COVERED: 0.00  
 PATIENT'S SHARE: \$0.00



**SUMMIT AIR AMBULANCE**  
**PDF Image Report - DOC5 v3.1.11**

Batch: 7138 Seq: 3 Remittance #: Remittance Name: Check#: 30131588 Amount: \$71,690.00 Image 2 of 2



**BlueCross BlueShield**  
**of Montana**  
 P.O. Box 7982  
 Helena, Montana 59604-7982  
 (800) 447-7828

**PROVIDER CLAIM SUMMARY**

DATE: 09/30/14  
 PROVIDER NUMBER: 1770723272  
 CHECK NUMBER: 30131588  
 TAX IDENTIFICATION NUMBER: 264012800  
 Visit [www.bcsmt.com/provider](http://www.bcsmt.com/provider),  
 for the latest news and updates on matters that impact you

SUMMIT AIR AMBULANCE LLC  
 PO BOX 47773  
 SAN ANTONIO TX 78265-8773

Online Pre-authorization Coming Soon -- Keep your eye out for 'Exchange' ... details will be published in the Providers' Announcements page at bcsmt.com.



ANY MESSAGES WILL BEGIN ON PAGE 2

#3  
 14-01507

PATIENT: [REDACTED]  
 PERF PRV: [REDACTED]  
 CLAIM NO: [REDACTED]

IDENTIFICATION NO: [REDACTED]  
 PATIENT NO: 1401507A

FROM / TO	PROC	AMOUNT	ALLOWABLE	SERVICES	DEDUCTIONS/OTHER	AMOUNT
DATES	PS* PAY CODE	BILLED	AMOUNT	NOT COVERED	INELIGIBLE	PAID
08/18-08/18/14	05 NOP A0431	15,500.00	15,500.00	0.00	0.00	15,500.00
08/18-08/18/14	05 NOP A0436	21,080.00	21,080.00	0.00	0.00	21,080.00
		<u>36,580.00</u>	<u>36,580.00</u>	0.00	0.00	36,580.00

AMOUNT PAID TO PROVIDER FOR THIS CLAIM: \$36,580.00

TOTAL SERVICES NOT COVERED: 0.00  
 PATIENT'S SHARE: \$0.00

PATIENT: [REDACTED]  
 PERF PRV: [REDACTED]  
 CLAIM NO: [REDACTED]

IDENTIFICATION NO: [REDACTED]  
 PATIENT NO: [REDACTED]

FROM / TO	PROC	AMOUNT	ALLOWABLE	SERVICES	DEDUCTIONS/OTHER	AMOUNT
DATES	PS* PAY CODE	BILLED	AMOUNT	NOT COVERED	INELIGIBLE	PAID
08/22-08/22/14	05 NOP A0430	12,500.00	12,500.00	0.00	0.00	12,500.00
08/22-08/22/14	05 NOP A0435	22,610.00	22,610.00	0.00	0.00	22,610.00
		<u>35,110.00</u>	<u>35,110.00</u>	0.00	0.00	35,110.00

AMOUNT PAID TO PROVIDER FOR THIS CLAIM: \$35,110.00

TOTAL SERVICES NOT COVERED: 0.00  
 PATIENT'S SHARE: \$0.00



Batch: 8261 Seq: 2 Remittance #: Remittance Name: Check#: 30157638 Amount: \$74,580.00 Image 2 of 2



**BlueCross BlueShield**  
**of Montana**  
 P.O.Box 7982  
 Helena, Montana 59604-7982  
 (800) 447-7828

**PROVIDER CLAIM SUMMARY**

DATE: 11/18/14  
 PROVIDER NUMBER: 1710725272  
 CHECK NUMBER: 30157638  
 TAX IDENTIFICATION NUMBER: 264012800  
 Visit [www.bcbsmt.com/provider](http://www.bcbsmt.com/provider),  
 for the latest news and updates on matters that impact you

SUMMIT AIR AMBULANCE LLC  
 PO BOX 47773  
 SAN ANTONIO TX 78265-8773

*Electronic Preauthorization Tool Now Available*  
 Exchange is here! For webinar dates & more, watch  
 the Providers' Announcements page at bcbsmt.com.



ANY MESSAGES WILL BEGIN ON PAGE 2

PATIENT: [REDACTED]  
 PERF PRV: [REDACTED] IDENTIFICATION NO: [REDACTED]  
 CLAIM NO: [REDACTED] PATIENT NO: [REDACTED]

FROM / TO	PROC	AMOUNT	ALLOWABLE	SERVICES	DEDUCTIONS/OTHER	AMOUNT
DATES	PS* PAY CODE	BILLED	AMOUNT	NOT COVERED	INELIGIBLE	PAID
10/16-10/16/14	05 NOP A0430	12,500.00	12,500.00	0.00	0.00	12,500.00
10/16-10/16/14	05 NOP A0435	25,670.00	25,670.00	0.00	0.00	25,670.00
		<u>38,170.00</u>	<u>38,170.00</u>	0.00	0.00	38,170.00

AMOUNT PAID TO PROVIDER FOR THIS CLAIM: \$38,170.00

TOTAL SERVICES NOT COVERED: 0.00

PATIENT'S SHARE: \$0.00

PATIENT: [REDACTED]  
 PERF PRV: [REDACTED] IDENTIFICATION NO: [REDACTED]  
 CLAIM NO: [REDACTED] PATIENT NO: 1401728A

#4  
 14-01728

FROM / TO	PROC	AMOUNT	ALLOWABLE	SERVICES	DEDUCTIONS/OTHER	AMOUNT
DATES	PS* PAY CODE	BILLED	AMOUNT	NOT COVERED	INELIGIBLE	PAID
09/21-09/21/14	05 NOP A0431	15,500.00	15,500.00	0.00	0.00	15,500.00
09/21-09/21/14	05 NOP A0436	20,910.00	20,910.00	0.00	0.00	20,910.00
		<u>36,410.00</u>	<u>36,410.00</u>	0.00	0.00	36,410.00

AMOUNT PAID TO PROVIDER FOR THIS CLAIM: \$36,410.00

TOTAL SERVICES NOT COVERED: 0.00

PATIENT'S SHARE: \$0.00



Batch: 6940 Seq: 1 Remittance #: GROUP 2 Remittance Name: GROUP 2 Check#: 5184 Amount: \$42,700.00 Image 1 of 3

5184

93-7686/2929

9/25 2014

Pay to the Order of

Summit Air Ambulance BR22 \$ 150.00

One hundred fifty and no/100 Dollars

Security features are included. Details on back.

VALLEY FEDERAL CREDIT UNION OF MONTANA BILLINGS, MT 59104

Acct 14-01394

claim # 02014230070194200 (BC/BS)  
For [redacted]

[Signature]

5184

SERENE

Batch: 6940 Seq: 1 Remittance #: GROUP 2 Remittance Name: GROUP 2 Check#: 5184 Amount: \$42,700.00 Image 2 of 3

DB366 Rev. 09/09



BlueCross BlueShield of Montana

An Independent Licensee of the Blue Cross Blue Shield Association

P.O. Box 7932 Helena, Montana 59604

FEDERAL EMPLOYEES PROGRAM

I.D. NUMBER: R58456542  
CLAIM NUMBER: 751-14230070194200  
BATCH NUMBER: 26146

MO. DAY YR.  
09 16 14

The Northern Trust Company Chicago, IL Payable Through Oakbrook Terrace, IL

70-2382 719

AMOUNT

\$\*\*\*\*42,550 00

EXACTLY \*\*\*\*42,550 DOLLARS AND 00 CENTS

PAY TO THE ORDER OF

[Redacted payee name]

PLEASE NEGOTIATE PROMPTLY. THIS CHECK IS VOID 1 YEAR AFTER DATE OF ISSUE.

[Signature]  
[Signature]  
AUTHORIZED SIGNATURE



⑈0037996⑈ ⑆071923828⑆ 0032595400⑈

# 1

14-01394

No EOB, paid to patient and they only sent the check.