

**From:** Montana Health Care and Benefits Division <HCBD@announcements.mt.gov>  
**Sent:** Wednesday, September 13, 2017 9:11 AM  
**To:** Murdo, Patricia  
**Subject:** Air Ambulance Changes!



## Keeping Air Ambulance Costs Grounded

Air ambulance transportation is very costly. Most non-participating air transport companies charge 500% - 1500% of what Medicare would allow for the same service.

**The Situation:**

When medically necessary transportation is scheduled and a patient is transported without utilizing an available participating air transport company, State Plan members are left at the mercy of non-participating air transport companies' exorbitantly billed charges.

State Plan benefits will cover up to an allowed amount that is accepted by participating air transport companies, but patients who utilize a non-participating air transport company are often balance billed any remainder, with many owing \$20,000 - \$50,000 in charges after the State Plan has reimbursed the provider.

**The Solution:**

Refer to the below list of participating air ambulance companies:

*These companies have agreed to accept the allowed amount determined by Allegiance as payment in full and will not balance bill for charges in excess of the allowed amount.*

<b><i>Allegiance In-Network Providers</i></b>	<b><i>Phone Number</i></b>	<b><i>Fixed Wing</i></b>	<b><i>Rotary Wing</i></b>	<b><i>NICU Transfers</i></b>	<b><i>Based out of:</i></b>
Benefis Healthcare	800.972.4000	x	x	x	Great Falls, MT
Billings Clinic Hospital	800.325.1774	x		x	Billings, MT
Kalispell Regional Healthcare	866.302.9767	x	x	x	Kalispell, MT
Life Flight Network	800.232.0911	x	x	x	Butte, Bozeman & Missoula MT
Montana Medical Transport	406.442.2190	x			Helena, MT
NE Stat Air Ambulance	800.992.7828	x			Glasgow, MT
St. Vincent's Flight Inc.	800.538.4357	x	x	x	Billings, MT
Valley Med Flight, Inc.	800.828.0168	x			Sidney, MT & Williston, ND
American Aerovac Inc.	800.423.5993	x	x		For transfer any place in the US
AMR Air Ambulance	800.424.7060	x		x	For transfer any place in the US

For questions, please contact Allegiance:  
1 855-999-1057